



Welcome to Sharrow Vale Dental Care. This leaflet contains information about the services we provide, how to make an appointment and who to contact for further information.

Practice Details

Sharrow Vale Dental Care, 262 Sharrow Vale Road, Sheffield, S11 8ZH

www.sharrowvaledentalcare.co.uk

(0114) 2686076

enquiries@sharrowvaledentalcare.co.uk

The Dental Team

Miss Galer Farrer (Principal)	BDS Hons MJDF RCS Eng	GDC 153724
Mrs Laura Webster	BDS MFDS RCS Edin PgCert HCEd	GDC 153741
Mrs Dhivya Mathew	BDS MFDS RCS Edin PgDip Orthodontics PgDip Aesthetics PgDip Prosthodontics PgDip Restorative	GDC 211739
Mr George Andrew	BDS	GDC 290722
Mr Ian Hoverd	BDS	GDC 252252
Miss Emma Overton	BDS BSc	GDC 259095
Mr Michael Jones	BDS CRDP (Hons) MSc (Hons) MFDTEd MEndo FDS RCSEd FHEA	GDC 82364
Mr Abdurahman El-Awa	BDS Hons MFDS RCS MSurgDent RCS CCST OS Edin FDS OS RCS Edin	GDC 170060
Mr Joel Perfitt (Anaesthetist)	MBChB FRCA FFPMRCA	GMC 7072780
Mrs Darshna Nandha	BDS	GDC 80676

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Miss Janice Reynolds	Dental Hygienist	GDC 3262
Mrs Emma Hammond	Dental Therapist Dip DH Dip DT RCS	GDC 141742
Miss Bethany Bacon	Dental Therapist Dip DH Dip DT RCS	GDC 268727
Miss Nicola Beaumont	Practice Manager / Dental Nurse	GDC 132172
Mrs Tina Moroney	Dental Nurse	GDC 126979
Mrs Jenny Craine	Dental Nurse	GDC 119538
Mrs Amanda Memmott	Dental Nurse / Receptionist	GDC 128131
Miss Sally Ann Storey	Dental Nurse	GDC 106252
Mr Bradley Tansley	Dental Nurse	GDC 293834
Miss Michelle Proctor	Dental Nurse	GDC 132125
Miss Ellie Mills	Dental Nurse	GDC 333789
Miss Lucy Naylor	Dental Nurse	GDC 293322
Miss Elizabeth Hudson	Dental Nurse	GDC 310953
Miss Julia Szmit	Dental Nurse	GDC 323818
Miss Julia Felikszowska	Apprentice Dental Nurse	
Miss Abigail Oates	Receptionist/Treatment Coordinator	
Miss Jazmin Blakey	Receptionist	

Access

Our practice has two downstairs surgeries, an accessible toilet, with disabled access. We also have a hearing loop if needed.

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Opening Hours

Monday	8.30 – 6.00pm
Tuesday	8.30 – 5.00pm
Wednesday	8.30 – 6.00pm
Thursday	8.30 – 5.00pm
Friday	8.30 – 5.00pm

Evening and weekend appointments are available on a private basis.

Payment

We accept cash and all major credit and debit cards. Please note that we no longer accept cheques.

Practice Membership Plan

Sharrow Vale Dental Care offers [Practice Plan](#). This allows patients to spread the cost of their treatment over a year and provides a fantastic programme of preventative care that can be of better value than the conventional fee per item treatment. The monthly fee covers a bi-annual examination and scale and polish. Additional benefits include 20% off all non-specialist treatments, 10% off dental products and gives membership to the Worldwide Dental Emergency Assistance Scheme.

For further information on our full range of services, please contact our reception or book a consultation appointment with one of our dentists.

Private treatment

We have a full range of [Private](#) treatment options for patients who choose to have treatment that is not available under the NHS – for example large white fillings in back teeth, cosmetic treatments such as Tooth Whitening, Specialist Root Canal Treatment, Dental Implants, Airflow or Anterior Alignment Orthodontics via Invisalign.

Private treatments give you more time with your dentist, greater choice of materials and higher quality laboratory work for a more aesthetic result.

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NHS services

We have agreed with NHS England to provide a limited NHS service. NHS dental treatment includes all treatment necessary to secure and maintain your oral health. The information poster, providing NHS costs, is in our practice booklet in both waiting rooms.

Domicilliary service

The practice provides domiciliary services under a PCT Residential Oral Care Service contract.

Specialist led services

Endodontics

Sharrow Vale Dental Care has a renowned Specialist Endodontist, Mike Jones, who accepts referrals from over 100 local dental practices. Mike holds a Speciality membership in Endodontics from the Royal College of Surgeons of Edinburgh and is a UK GDC registered Specialist in Endodontics. Out of approximately 41,000 dental surgeons in the UK, Mike is one of only around 300 Endodontic Specialists registered in the UK.



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Oral Surgery

Sharrows Vale Dental Care has a visiting Consultant oral surgeon. Our oral surgeon performs extremely complicated extractions, implant surgery, bone grafting procedures, sinus lifts and apicectomies. He also accepts referrals from multiple dental practices.



Dental Implants

We are well known for replacing missing teeth via fixed methods - Implants



Conscious Sedation

Conscious sedation is an integral part of controlling pain and anxiety in the dental setting and has an excellent safety record. Conscious sedation 'detaches' patients from their fears whilst leaving them able to communicate with the dental team. At Sharrows Vale Dental Care we use Midazolam to deliver safe and effective conscious sedation for a wide range of patients. This procedure is carried out by a Consultant Anaesthetist.

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Special Interest Services

Invisalign – Anterior Alignment Orthodontics

At Sharrow Vale Dental Care our clinicians have achieved amazing results with 'nearly invisible' Invisalign clear aligners. Dr Laura Webster is an Elite Provider and has tonnes of cases under her belt. Dr Dhivya Mathew is a Comprehensive Provider which means she can tackle some of the most challenging cases and has a Diploma in Orthodontics.



Periodontal services

Emma Overton has a wealth of experience with treating patients suffering with gum issues via non-surgical periodontal treatments. She uses Guided Biofilm Therapy with our EMS machine.

Tooth whitening

We pride ourselves with achieving incredible whitening results with Boutique Home Whitening



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Composite bonding and Veneers

Composite bonding is carried out by the dentist in surgery where they will artistically carve the aesthetic composite resin material over the tooth surface in order to achieve the desired shape and size. Veneers are the laboratory made equivalent.



Treatment of lines and wrinkles

We believe a dentist is perfectly suited to treat lines and wrinkles due to their medical credibility and clinical skill as they are used to carefully injecting on a daily basis. Wrinkle relaxing injections are pain free.



Hygiene and therapy

Our team of experts are uniquely qualified to assist in the prevention and treatment of oral disease. We are proud to use Guided Biofilm Therapy which removes stains and makes cleaning a comfortable experience for those with sensitive teeth as the water is warmed.

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Dental Imaging service

We are able to take OPG / CBCT scans and use this facility regularly. Patients may require further imaging for their pending root canal treatment or complex extraction. We rely on CBCT scans for implant planning.



Childrens dentistry

We love to look after you children and encourage good oral hygiene from a young age. Our team are known to have a magic touch to make the whole experience enjoyable.

Your rights and responsibilities

You are entitled to

- A thorough examination of your mouth, teeth and gums
- A full explanation of your treatment options
- A written treatment plan
- Information about NHS charges are displayed in the waiting room portfolio
- Preventative advice
- Information about this practice and the services available
- Make a complaint if you are not happy with your treatment and care
- Express a preference of practitioner

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You are responsible for

- Giving 24 hours notice to cancel or rearrange an appointment
- Follow advice to prevent tooth decay and gum disease
- Settling your account promptly
- Bringing proof of entitlement when claiming help with the cost of NHS treatment
- Treating our staff with courtesy and respect

Abuse or Violence

Patients who are violent or abusive to practice personnel, to other patients or anyone else on the practice premises will be refused treatment and reported to the appropriate authorities.

Appointments

Making an appointment

If you ask us for an appointment, we will try to offer you one as soon as possible at a convenient time. You can make an appointment by phoning 0114 2686076.

Reminders and recalls

At the end of your course of treatment, your dentist will discuss with you when you next need to be seen. NHS dentists follow guidelines issued by the National Institute for Health and Clinical Excellence (NICE). This means you will attend as often as is needed to keep your teeth and gums healthy. It is no longer the norm for NHS patient to have two NHS check ups each year if they are not needed. The Department of Health wants NHS resources to be allocated to those who need it most. You can of course, visit your dentist privately if you want to talk to your dentist more regularly about your oral health needs, visit the hygienist, and be reassured all is well.

Cancellations

If you are unable to keep your appointment please let us know as soon as possible, ideally 24 hours notice, so that we can give the appointment to someone else. You will receive one warning before we make a private charge for a missed appointment.

For NHS patients our practice policy is that if on more than two occasions patients cancel with less than 24 hours notice, or patients do not attend an appointment, then we will not complete or offer NHS treatment in the future. We will of course take special circumstances into account. We may still be able to offer private dental care, but will require a non-refundable deposit.

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Emergency treatment and out of hours care

Daily urgent pain relief appointments are available on a first come first served basis. This service is only for people with acute dental pain and it is recommended that you phone at 8.30am when the practice opens. If you need urgent treatment outside opening hours please call the normal practice telephone number for recorded information on obtaining emergency care.

Patient confidentiality

We take patient confidentiality extremely seriously at this practice and all personal information is treated in the strictest of confidence. Only members of staff have access to patient information and we have a strict confidentiality policy. However, from time to time we may need to release dental records to Sheffield NHS or the NHS Business Services Authority as part of our on-going clinical review process. We will try to contact you before releasing your dental records.

Complaint's procedure

We aim to make your experience at the practice as pleasurable as possible. However, should you have any complaints, please contact the Practice Manager on 0114 2686076 who will be able to deal with your complaint and talk you through the procedure. Alternatively, you can download a copy of the procedure.

Feedback

Sharrow Vale Dental Care welcomes feedback from patients to the practice. Communication from patients is very important to us. Whether it's good or bad, feedback helps the practice to grow and maintain good service for its patients. There are many ways you can tell us how you feel, i.e. completing our patient survey, using our suggestion box in the waiting room, attending patient groups or just having a chat with us. Please leave us a google review...



Please don't keep us a secret! Help us grow by referring friends and family.

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